

Possible interview questions

Here's a list of questions that might come up in your interview for a care role with Doris Jones. Take some time to think about how you might answer them. That way, you can relax more during our chat!

Why have you applied for this role?

How would you deal with a challenging client who, for example, was refusing to let you perform your tasks?

Are you familiar with the Doris Jones company values? They are Punctuality, Discretion, Courtesy and Discipline. How do you feel about them?

Have you ever had a challenging situation at work? Could you describe it and how you dealt with it?

What do you think makes a good carer?

We have a responsibility to keep our clients safe. What sort of things might need checking in clients' homes to ensure they remain safe?

Our work often involves intimate personal care tasks for our clients? How might you feel about helping with these?

Our clients and colleagues come from many different backgrounds. Can you explain how you might work with people with differing backgrounds to yourself?

If you made a mistake, e.g. administering medication at the wrong time of day, what would you do about it?

If successful, what would you like to get from your time with Doris Jones?